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(208643-2002)

PATENT

#17D  
10/10/03  
A.W.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

ZAWADZKI et al.

Serial No. 09/436,146

Filed: November 9, 1999

For: CENTRALIZED SYSTEM AND METHOD FOR  
MANAGING ENTERPRISE OPERATIONS

) Examiner: Mohammad Ali

) Art Unit: 2177

) Confirmation No.: 6202

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Commissioner for Patents

P. O. Box 1450

Alexandria, VA 22313-1450

RESPONSE TO OFFICIAL ACTION  
AND AMENDMENT

Sir:

In response to the Office Action of April 21, 2003, Applicant requests reconsideration of the above-identified application in view of the following amendments and remarks.

**Amendments to the Drawings** are reflected by the enclosed copy of FIG. 1, which has been marked in red ink in order to identify the requested modifications thereto.

**Amendments to the Claims** are reflected in the listing of claims that begins on Page 2 of this paper.

**Remarks** begin on Page 9 of this paper.